



Lundekroken boligsameie 19 - 34
Lundekroken
1396 Billingstad
Asker

How to: Maintenance on TV/internet PBX

- Each apartment in lundekroken has fiber supply via separate electricity cabinet
- Equipment affected by voltage drop or power failure must be restarted in order to return to normal functioning. Disconnect the power to the device by unplugging the power cord from both the socket and the bottom of the unit, for a minimum of one minute, to get the PBX to reset properly.
- A red glowing lamp indicates an error has occurred on the PBX.
- If all lights are green, everything is good =)
- You can find user manuals from Canal Digital for your decoder [here](#).

This guide is prepared by the Board of Lundekroken to make sure that maintenance is carried out in a safe manner!



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NB! If you have a wireless network router or other equipment connected to the PBX, these must also be restarted after the PBX is back in normal mode.

The PBX is installed in your electricity cabinet, and converts fiber to TV- and data signals on separate outputs.



PBX is marked with a number belonging to the individual central in every apartment. Never remove this number =)

The PBX does not include separate functions for IP telephony or wireless network (WLAN). You must install(connect) your own equipment. For internet, you need to get a router. You'll find one in an electronics store or you can order the one Canal Digital offers their customers [here](#).



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On top of the PBX there are 3 LED lights which indicate operating status:

Green = Normal status

Red = Error on device. Outcome/loss off signal or an internal error has occurred.

Restart the PBX by removing the power supply at both ends of the unit for at least 1 minute. To regain function after any errors it is necessary that the circuit is completely dead.

Unplug the power supply from both the socket and the bottom of the unit to reset it properly.



NB! PBX is permanently installed in the power cabinet and should only be replaced by contacting Canal Digital's customer support. As only certified personnel can replace the device due to sensitive fiber link in the PBX. Any damage to the fiber supply will result in additional costs for the owner of the apartment.



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The PBX has 4 outputs for network cables (RJ-45) and one outlet for TV signal. You need to connect your own router as the PBX does not have this built in.